

## Broadband Availability Checker

Telephone Number [REDACTED] Exchange **NEW CROSS**

ADSL Products	Downstream Line Rate (Mbps)	Upstream Line Rate (Mbps)	Downstream Range(Mbps)	ADSL Availability Date	WBC SOADSL Availability Date	Left in Jumper
WBC ADSL 2+	Up to 13.5	--	9 to 16.5	Available	Available	--
WBC ADSL2+ Annex M	Up to 13.5	Up to 1	9 to 16.5	Available	Available	--
ADSL Max	Up to 6	--	5 to 8	Available	Available	--
WBC Fixed Rate	2	--	--	Available	Available	--
Fixed Rate	2	--	--	Available	--	--
<b>Observed Speeds</b>	<b>ADSL</b>					
Max Observed Downstream Speed	4					
Max Observed Upstream Speed	0.84					
Observed Date	2020-12-12					
<b>Other Offerings</b>	<b>Availability Date</b>					
ADSL Multicast	Available					
<b>Premise Environment</b>	<b>Status</b>					
Bridge Tap	U					
VRI	--					
NTE FacePlate	--					
Last Test Date	--					
<b>Exchange Product Restrictions</b>	<b>Status</b>					
FTTP Priority Exchange	N					
WLR Withdrawal	N					
SOADSL Restriction	Y					

The premise/line is associated with exchange which is NOT part of current fibre priority programme.

The premise/line is associated with exchange where WLR is not withdrawn.

The premise/line is associated with exchange where SOADSL service is restricted.

FTTP is not available.

For all ADSL and WBC Fibre to the Cabinet (VDSL or G.fast) services, the stable line rate will be determined during the first 10 days of service usage.

Actual speeds experienced by end users and quoted by CPs will be lower due to a number of factors within and external to BT's network, Communication Providers' networks and within customer premises.

The Stop Sale date for IPstream is from 30 Nov 2012. The Formal Retirement date for IPstream is from 30 Jun 2014.

In order to be eligible for handback, downstream speed should be less than Downstream Handback Threshold values.

Thank you for your interest

By submitting a query into this checker you accept [Terms of Use](#) for this checker.